



# Mission Statement

"To be recognised as an independent supplier of security services. To consistently supply an individual service to clients at an affordable charge but at the same time ensuring our employees are equally valued and continuously feel part of an organisation that values them"

# Aims

Alpha Security Solutions Ltd aim is to provide high quality and proactive security manned guarding services, incorporating total security solutions and support services to Clients within its chosen markets. We can provide detailed written specifications, based upon precise Site Surveys or Risk assessments. Our assignment instructions and security personnel are designed to meet and surpass expectations and be recognised by clients and competitors alike as a demonstration of quality, based on the principles of Security Industry Authority. We will, as a service, continually improve in all that we do, conducting ourselves in a transparent manner that exemplifies the Security Industry. We will be forward thinking, whilst remaining flexible and competitive at all times.

# Business Objectives

- (a) To promote a profitable and sustainable business activity that meets the customers' needs.
- (b) To increase the company's market share
- (c) To gain the competitive edge
- (d) To increase the company's role in relations to social responsibility
- (e) To provide excellent customer service
- (f) To concentrate on gaining own contracts
- (g) To achieve and maintain job satisfaction for all employees
- (h) To encourage innovation within the business
- (i) To create a culture of constant learning and continual improvements



## Introduction

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Alpha Security Solutions Ltd is well recognised for delivering high quality services. We aim to deliver the best possible services and support to our respected clients. We take pride in providing high quality services. We believe in our ability to successfully undertake those assignments which require an enhanced level of attention to details and the highest degree of commitment to responsibility.

Alpha Security Solutions Ltd is an independent company. The company is committed to providing high quality services, whether you have a hospital or a retail environment or a construction site requiring ongoing patrols. We understand all aspects of your security needs whether you require one guard or more for long or short term. Our friendly, responsible and professional control team will ensure to take care of your business needs. So, let us work hard to keep your business secure 24/7.

Our approach to professionalism is paramount in all areas of the company as is our willingness to provide the client with outstanding service. Our commitment and dedication to the future enables us to provide our clients with an ever improving service encompassing the very latest technology and ensuring through the latest training programs a professional team individually trained to meet every clients needs is provided.

All Alpha Security Solutions Ltd Officers undergo stringent vetting procedures, to ensure that we only select the highest calibre security officers available. These officers are fully trained to the standard of the Security Industry Authority (SIA).

## Our Services

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Alpha Security Solutions Ltd Security officers offer the ultimate in security presence and speed of reaction. You will find Alpha Security Solutions Ltd security officers in many locations, both in cities and regional areas across UK. Alpha Security Solutions Ltd seeks to establish and maintain a safe and secure environment on behalf of our clients and the public.

Whatever your security requirements are, whether long term or short term, Alpha Security Solutions Ltd can provide trained, experienced, motivated and competent staff able to perform a wide range of **Static** and **Retail** security activities at:

- Shopping Centre's
- Construction Sites
- Warehouse
- Special Events
- Commercial Premises
- Car Parking

YOUR SECURITY IS OUR PRIORITY





## Operations

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The company's operations will be based on standard forms of the ISO 9001:2008 standard. Whenever and whatever your need for a security service Alpha Security Solutions Ltd can be relied upon to provide a professional security service tailor made to suit your every need. Whether the requirement for security is at a shopping centre, retail store or a large office complex, our security officers are fully trained to deal with and produce the highest standards required. We are confident that no matter where we undertake work we will always respond promptly and professionally giving the client the peace of mind and satisfaction of knowing that their security requirement has been fulfilled.

We currently are providing security in the North West, East and West Midlands. As we are growing, we are looking to expand our network, and hopefully will be looking to provide nationwide coverage in the near future.

## Customer Services

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Alpha Security Solutions Ltd aim is to provide a premium level of customer services to our clients and other stakeholders. The Company also aims, to continuously maintain highest possible levels of customer satisfaction, through excellent service. We have a series of quality initiatives designed to promote continuous improvement. Through a combination of performance monitoring, adherence to industry standards and employee motivation, we successfully provide a quality assured service to all our clients.

## Our Standards

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Alpha Security Solutions Ltd is working within the standards made by the Security Industry Authority. SIA was established to recognise and highlight those organisations that meet the highest possible standards within the industry, providing commercial benefits to both suppliers and customers.

Company has designed its own operating manual which includes Quality Documents (includes Policies), Quality Procedures and Quality Forms. All the documents incorporate BS EN ISO 9001: 2008 and the following British Standards:

BS 7499: 2007, Static Site Guarding & Mobile Patrol Services

BS 7858: 2006, Security Screening of Individuals Employed in a Security Environment

Alpha Security Solutions Ltd has fulfilled the requirements of ACS Accreditation and ISO 9001:2008. Company would be looking forward for Approved Safe Contractor within next six months.

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## Why Alpha Security Solutions Ltd?

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Security is an investment in your business. As your business changes, so does your security risk profile and so should your security investment. We have professionally trained security officers in the North West, East and West Midlands. We offer a full range of security services in order to satisfy the different needs of our clients. In order to meet the standards we make investment to train our security officers after short period of time to update the present security service standard.

We provide exceptionally high levels of service and enjoy consistent client retention. Our labour turnover is also extremely low. Furthermore, to provide the best possible service and advice we take great care to ensure that the client's specific requirements & the security needs of the premises are adhered to. We offer a thorough site survey and risk assessment as part of our evaluation of the contract service requirements.

The most important part of Security Organisation is its Policies and Procedures. Company has taken the initiative to recruit and vet the employees according to the British Standards.

## Insurance

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Insurance is extremely important when operating in any risk industry and security is no exception. Alpha Security Solutions Ltd fully covers the Public and employer liability insurance with the indemnity limit of £5,000,000 and £10,000,000 respectively.

## Contact us

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To find out more about Alpha Security Solutions Ltd please give us a call or send email:

### Head Office:

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